



## John Howard Society Of Ottawa

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**TITLE:** Carling Supportive Housing Team Lead

**LOCATION(S):** Ottawa

**SALARY:** \$51,631 - \$58,439 per annum *\*\*based on work experience*

**HOURS:** 35 hours per week

**EMPLOYER:** John Howard Society of Ottawa

**HOW TO APPLY:** Please submit your cover letter and resume through the John Howard Society of Ottawa's website, under the Careers tab at: <https://johnhoward.on.ca/ottawa/careers/>

**CLOSING DATE:** Wednesday Oct 30/2024

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**About the environment:** Employees at JHS Ottawa say the organizational culture is supportive, innovative, and focussed on creating a caring environment for both clients, and staff. At JHS Ottawa, you will find an employer that celebrates the uniqueness of each of its staff members and is committed to promoting an engaging working culture where all employees are encouraged to live their strengths and realize their potential. JHS Ottawa will provide permanent new employees access to a benefit plan, four weeks vacation annually, a Defined Contribution Pension Plan after eligibility waiting period, and opportunities for continual learning and development.

**About who we support:** Our employees are supporting a diverse client group including youth and adults, all genders, from a wide cross section of social, ethnic, linguistic and cultural backgrounds who are representative of our broader community. We are accountable to the people we serve by providing the highest quality of service with integrity through the delivery of responsive, innovative and evidence-informed approaches.

**About diversity at JHS Ottawa:** The John Howard Society of Ottawa is committed to reflecting and responding to the diversity of the people and communities we serve and is seeking that diversity in applicants for this position. We welcome candidates from racialized persons/persons of colour, Indigenous People, women, persons with disabilities, persons who identify as 2SLGBTQ+, and all candidates who contribute to furthering the diversity of ideas. We also recognize that people from diverse groups have different needs and require different solutions to gain equal opportunity for success in the hiring process. If you require any accommodation during the interview process, please let us know.

**About the role:** Under direction of the program Coordinator, this is a supportive housing program, for a diverse group of individuals with barriers who have experienced chronic homelessness. As the Team Lead, you will be responsible for leading and supporting the staff team, design and implementation, partnership development, and provide case management for the clients. As the Team Lead, you will connect our clients to various resources, and provide guidance, supervision and training to all Caseworkers and Support Workers.

**As the successful candidate, you have:**

- Knowledge of the Housing First approach to homelessness, Ontario Land-Lord Tenant Act, SPDAT Assessment, and HIFIS
- Ability to coordinate all on-site program related functions through a gender- and trauma-responsive framework
- Skills to lead a 24/7 staff team and, in conjunction with the coordinator, support staff implementation of the on-site clinical model and its associated interventions
- A strong commitment to supporting all residents, as well as youth who may be navigating the transition from youth to adulthood
- Excellent people skills to facilitate relationships with clients, colleagues, supervisors, program partners and community members
- A willingness to work in collaboration with a wide variety of community partners, agencies and emergency services

**You'll also be prepared to:**

- Be on-call for program serious incident occurrences
- Work flexible hours that may include evenings and weekends
- Have ownership of a vehicle and/or ability to be extremely mobile to accommodate meetings in the community and internally at JHS sites
- Exercise extreme flexibility to accommodate fluctuating and varied program needs

**You're a fit with our organizational culture, if you mirror our values in the way you work:**

- You are committed to providing the highest quality of care for your clients, though responsive, innovative, and evidence informed approaches.
- Driven by curiosity, you adapt to achieve the best results for clients/communities you serve.
- Celebrating the uniqueness and lived experience of every person is part of your nature, and this conviction creates a sense of belonging, safety, and better outcomes for all.
- As a leader, you lead in a way that helps employees live their strengths and reach their potential.
- Lead with compassion and care for others, and help JHS build a culture of listening, mutual support, and meaningful connections.

*We sincerely thank all applicants who express interest in JHS and this position- only those selected for an interview will be contacted.*