



External Employment Opportunity

Position Title: Intensive Case Management Worker
Component/Team: ICM
Status: Two Year Contract, 1.0 FTE Full-time (35 hours per week)
Salary Scale: \$52,380 - \$63,099 annualized salary plus benefits
Start Date: Immediately

Position Description:

The Intensive Case Management Worker is responsible for developing and supporting care plans for clients with substance use disorder and mental health issues. This is a highly independent position that requires meeting clients alone in the community. The incumbent Intensive Case Management Worker exhibits capacity to work with people with concurrent disorders utilizing both a housing-first model and a harm reduction approach.

Skills, Education and Experience:

Requirements for this position include:

Education and Language

- A bachelor's degree in counseling, psychology, social science or health-related field.
- Under the Centre's designation to provide French Language Services, this position is designated bilingual preferred:
 - French (oral expression): Advanced +
 - French (oral comprehension): Superior
 - French (reading comprehension): Advanced
- Fluency in English, both oral and written

Professional Experience

- Three to five years' experience in the mental health or addictions field working with street involved clients with complex issues, including concurrent disorders.
- One to two years' experience working in an independent outreach/case management position, meeting with clients alone in the community or in their homes
- Experience in engaging people with significant barriers to accessing health, social services and housing.
- Experience working with very difficult client behaviours, experience working within a harm reduction framework.
- Experience in completing assessments, case management and goal- setting



Knowledge, Skills and Abilities

- Strong organizational, coordination and administrative skills
- Sound clinical recordkeeping and record management
- Highly skilled in crisis management and intervention with clients
- Strong interpersonal skills and networking skills.
- Knowledge of the broad range of health determinants and how they impact clients with an overwhelming substance use disorder and mental health issues.
- Good oral and written communication skills.
- Ability to assess/manage crisis situations.
- Strong interpersonal skills.
- A commitment to a cooperative approach to problem solving.
- Ability to work independently and as part of a multidisciplinary treatment team.
- Ability to engage clients with substance use disorder and mental health issues; demonstrated understanding of the unique issues and barriers affecting this population.
- Awareness of HIV/AIDS, HCV, harm reduction and related issues and their impact on clients with an overwhelming substance use disorder and mental health issues.
- Ability to support an individual to maintain housing.
- Knowledge of relevant legislation (i.e. Landlord Tenant Act).
- Flexible schedule, able to work some evenings.

Other

- The successful candidate must have a valid driver's license and a vehicle in good working order, as travel throughout the region is required and be willing to drive clients to appointments. Employee must complete "Employee Vehicle Certificate". The reimbursement of vehicle expenses will be in keeping with the Centre's policies and procedures.

Reporting Relationship:

The Intensive Case Management Worker reports directly to the Oasis Case Management Team Leader and the Director of Oasis and through him/her to the Executive Director.

Conditions of Employment:

Hours of work will be developed in collaboration with the successful candidate to ensure a healthy work-life balance. A schedule of work will be based on the Centre's hours of operation and program requirements and may include some evenings.

An offer of employment will be conditional upon the candidate completing a criminal reference check, verification of educational requirement for this position and linguistic profile to the satisfaction of the Sandy Hill Community Health Centre.



Accommodation:

SHCHC will provide accommodation for applicants with disabilities in its recruitment process.

If at any stage in the selection process you require accommodation due to disability, please let us know the nature of the required accommodation.

How to Apply:

To apply, please visit sandyhillchc.workable.com and select the appropriate job opening.

Clients of the Centre are welcome to apply. Should a client become the successful candidate, they will no longer be able to continue receiving services at Sandy Hill Community Health Centre. Assistance will be made available to find an alternative provider.

POSTING DATE: March 31, 2021

CLOSING DATE: April 14, 2021 at 4:00 p.m.