



INTERNAL/EXTERNAL JOB POSTINGS
POSITION TITLE
Manager, Primary Health Care
Full-time Indeterminate

South-East Ottawa Community Health Centre (SEOCHC) is a non-profit, community-governed organization that provides a range of multi-disciplinary services to clients, including primary care, health promotion, social services, community and resource development, home support and advocacy to address the social determinants of health. SEOCHC particularly responds to persons who face barriers to accessing health and social services and who live in South-East Ottawa. Our services and programs are designed to meet the needs of our community.

We are seeking an experienced and dynamic clinical leader to join our growing primary health care teams. The Manager will work with highly-skilled interprofessional staff, which includes physicians, nurse practitioners, nurses, support staff, other regulated healthcare professionals, and clinical leaders. Our teams provide primary health care services at our Main site, at our satellite locations, as well as in the community. The role will work to support client and community-centered care, efficient clinical operations, and positive health outcomes. In collaboration with the Director, the Manager and the Coordinator will create a culture of evidence-based practice, continuous quality improvement, support interprofessional collaboration and care and address the needs of equity-deserving populations.

The Manager, Primary Health Care role will be accountable for the overall performance of multiple primary health care initiatives including the Primary Care Clinic, and oversee key partnerships.

MINIMUM QUALIFICATIONS:

- Regulated health care professional (RN, OT, PT, etc.)
- Master's degree in public health, health administration, or other relevant discipline (an asset)
- Minimum 3 years' experience with clinical leadership in a primary care or CHC setting
- Experience leading/supporting quality improvement initiatives, implementing best practices, supporting integrated collaborative care models, and ensuring clinical safety
- Knowledge of relevant legislation, policies and guidelines that govern primary care practice
- Demonstrated understanding of clinical professional values, ethics and standards of practice
- Good knowledge and alignment with the community health centre model, social determinants of health, preventative care, harm reduction, digital health, health equity lens, and emerging trends in healthcare
- Proven leadership skills; sound judgement, communication and interpersonal skills
- Proactive, creative systems thinker, and solutions-oriented
- Able to prioritize and facilitate change management
- Able to de-escalate stressful situations in a calm and professional manner
- Fluent in English, French and other languages considered an asset.
- Related experience in program development, evaluation, and report writing
- Proficiency with Microsoft office suite and experience with electronic health records
- Availability to work occasional evenings and weekends in a hybrid work environment

SALARY RANGE: \$85,995 - 97,697.60 (benefits, HOOPP)

Please forward your curriculum vitae and cover letter stating how your qualifications match the job requirements by **4:00 p.m. on September 13th, 2023**

Human Resources Officer
South-East Ottawa Community Health Centre
<https://seochn.bamboohr.com/careers/211>

Thank you for your interest. Only candidates selected for an interview will be contacted. The Centre is committed to employment equity. SEOCHC will provide accommodation for applicants with disabilities in its recruitment process. If at any stage in the selection process you require accommodation due to disability, please let us know the nature of the required accommodation.